



KYC Policy

KYC (KNOW YOUR CUSTOMER) POLICY

Know your customer policies have become increasingly important on a worldwide basis, especially among banks and other financial institutions, in order to prevent identity theft, money laundering, financial fraud and terrorist activity.

SuperFin Corp. holds a zero tolerance fraud policy, and is taking all measures possible to prevent it. Any fraudulent activity will be documented and all accounts related to it will be immediately closed. All funds in these accounts will be forfeited.

Prevention:

SuperFin Corp. aims to ensure the integrity of any sensitive data it obtains, such as your account information and the transactions you make, using a variety of security measures and fraud controls. Securing your electronic transactions requires us to be provided with certain data from you, including your preferred deposit method.

When you deposit funds we will require the following documents:

- a copy of your valid passport with the signature page;
- copies of your credit cards, used to make the deposit:

One or more (if available) of the following options to confirm possession of the card by the owner:

- recent copy of a bank statement containing cardholder's full name, first 6 and last 4 digits of card number (sensitive data must be covered), and the payment in question. If screenshots are provided the page URL must be visible.
 - authorization code for the payment in question (AUTH code) – it is usually contained in the transaction data when the client accesses their bank account.
 - clear color copies of both sides of the card. The middle of the card number should be covered on both sides, leaving the first 6 and last 4 digits visible; on the back side, CVC/CVV code should be covered.
- a copy of a recent utility bill in your name and address.

If you have any questions please don't hesitate to contact our customer support: support@superforex.com

When do I need to provide these documents?

We highly appreciate you taking the time to provide us with all the necessary documents as soon as you can, in order to avoid any delays in processing your transactions. We require the receipt of all the necessary documents prior to making any cash transactions from your account.

Some circumstances may require us to request these documents before allowing any other activities in your account, such as deposits or trades.

Please note that if we do not receive the required documents on file, your pending withdrawals will be canceled and credited back to your trading account. We will notify you of such an event via our system.

How can I send you these documents?

Please scan your documents, or take a high quality digital camera picture, save the images as jpeg,bmp,png,doc and docx, then send it to us via mail to support@superforex.com

How do I know my documents are safe with you?

SuperFin Corp. holds the security of documentation at the highest priority, and treats all documents it receives with utmost respect and confidentiality. All files we obtain are fully protected using the highest possible level of encryption at every step of the review process.

We thank you for your cooperation in helping us make SuperFin Corp. a safer place to trade.